

**Request and Hold Harmless Agreement  
for services of  
Hilltop Emergency Response Organization (HERO)**

I \_\_\_\_\_, owner \_\_\_\_\_ Non-owner \_\_\_\_\_  
(Print full name.)

of \_\_\_\_\_  
(Print legal property address.)

hereby request and authorize **Hilltop Emergency Response Organization (HERO)** to provide any of the Services listed below, as possible and deemed necessary by **HERO**, for any occupants of the above property under any of the Conditions listed below.

I understand that **HERO** is an civilian, all-volunteer organization which may be available to provide services during some emergency situations, and that while **HERO** uses some of the same emergency response procedures used by professional emergency responders, not all **HERO** members are trained or certified by a professional emergency agency.

I hereby agree to release and hold harmless **HERO**, its volunteers, leaders, trainers, and successors, etc., and Hilltop Neighbors Association and its Board of Directors, from any and all property damage, injuries, deaths, losses, expenses, etc. that may result from **HERO's** services, actions or omissions.

**Services** (which may be possible):

- Shut off natural gas inlet valves, forcing entry to yards if necessary.
- Suppress small fires, forcing entry to yards if necessary.
- Search buildings, forcing entry if necessary, to look for injured, trapped or unconscious victims.
- Extract occupants from Moderately Damaged building (those with broken structural walls).
- Provide First Aid.
- Transport casualties to our Command Center for observation and/or a reachable medical facility.

**Conditions.** HERO may be able to provide some or all of the above Services following a significant disaster, such as earthquake, flood, tornado, terrorist attack, etc., when one of the following is true:

1. A copy of this agreement, signed by property owner, is on file with HERO and the resident's whereabouts can not be determined following a significant disaster.
2. A property owner signs this agreement at the time of need.
3. Non-owner indemnifies HERO and assumes liability for any HERO-caused property damage.
4. An injured and/or trapped victim can be seen or heard calling for help from the above address.
5. An unconscious victim can be seen at the above address.

Print Full Name:

Signature:

Date:

Property Owner 1 \_\_\_\_\_

Property Owner 2 \_\_\_\_\_

Witness: \_\_\_\_\_

Print, fill in, sign before a witness and mail to HERO; 3277 Inglewood Boulevard; L.A., CA 90066.